

**In partnership with**



**Present to you the**

# **GFSD RENEWABLE HEAT SCHEME**

## **A Guide for Consumers**

# GFSD RENEWABLE HEAT CAMPAIGN

**Receive an LG Therma V ASHP System, Supplied & Installed Free Of Charge with the GFSD Renewable Heat Campaign**



The Global Federation for Sustainable Development Renewable Heat Campaign is a heating solution that allows households to generate their own, carbon clean, heating and hot water with absolutely No System Cost and low monthly bills at just £20 per month. The GFSD will also award to every household a cashback lump sum of up to £200 per year every December.

## **When you commit to switch from Fossil Fuel Heating, you will Benefit From:**

### **FREE ASHP, Thermal Store & Heating Controls Installed**

(A system 'Allocation Fee' of £199 is paid which is fully refunded 7 days after installation)

### **Climate Reward Payment**

(You will receive a £100 payment for switching from Fossil Fuels, paid within 60 days of Installation)

### **Fixed Low Payment of just £20 per month**

(This is a Standing Charge and is FIXED for the duration of the 7-year term)

### **December Cashback**

(This is paid every year from year 2 and will vary between £50 - £200 dependent upon the property type)

### **Peace of Mind**

(Insurance, Servicing, Repair and Maintenance of the system is all taken care of by the scheme operators for the full 7 year term. The system's life span is roughly 20-25 years)

In short, GFSD sign an agreement with you to say that they can install and maintain a Air Source Heat Pump for 7 years and in return, you agree to pay a standing charge of just £20.00 per month which is fixed for the whole duration of the term. After the 7 years has elapsed, the agreement ends along with the monthly standing charge.

Pretty simple really, isn't it? With £0 system price, the Renewable Heat Campaign is going to help you save money, protect you from the Ever Increasing Fuel Prices and the Planet from Co2 Emissions.

# The LG Therma V Air Source heat Pump System



## Energy Savings

**LG Therma V absorbs natural energy from the outside air, thus consuming less energy compared to conventional heating systems.**

## Lower Energy Bills

**LG Therma V helps you reduce your heating bills through high efficiency systems up to 450% more efficient than traditional conventional heating systems**



## Emergency back-up

**LG Therma V has an integrated back-up system, so you will not be left without heating.**

## 7 Year Warranty

**At LG, as well as providing innovative solutions to enhance your day to day life, LG Therma V provides you with peace of mind with an extensive 7-year warranty.**



## Proven Technology

**LG Therma-V heat pumps are used all across Europe and the technology has been used for over 50 years globally.**

# GFSD Renewable Heat Campaign

## Frequently Asked Questions

### 1 What is required to Qualify for the Renewable Heat Campaign?

To Qualify for the GFSD Renewable Heat Campaign, you must meet the following criteria...

- Be the Property owner or have the owners written consent.
- Minimum of two bedroomed House/Bungalow with at least two occupants.
- Properties larger than 5 bed will be assessed on submission
- Have a wet heating system in the property (Mains Gas, Oil or LPG Boiler System)
- Have a broadband connection.

Your Approved Agent would have checked the preliminary criteria before contacting you, but from here, we just need to ask a couple of questions and for you to sign the pre-registration document which your Approved Agent will help you fill out. An allocation fee of £199 is required which is refunded in full upon installation.

### 2 How long is the Agreement Term?

7 years from the date of a commissioned installation.

### 3 From When is the GFSD Scheme Binding?

The scheme is binding from the date you sign the pre-registration agreement. You can exercise the right to cancel this agreement without giving any reason during a period of 14 days from the date you sign the pre-registration form.

### 4 What are my Key Obligations?

Granting GFSD and its representatives rights to access, install, monitor and maintain the Air Source Heat Pump system in your property for 7 years.

Agree not to move or interfere with the system for a duration of 7 years from the date of install.

Paying the £20 standing charge per month. This replaces your Fossil Fuel Heating & Hot Water Bill but at a much cheaper rate and you do not have to worry about price hikes as this is fixed for 7 years. After the 7 years you don't even need to pay the standing charge.

### 5 Do I Own the System?

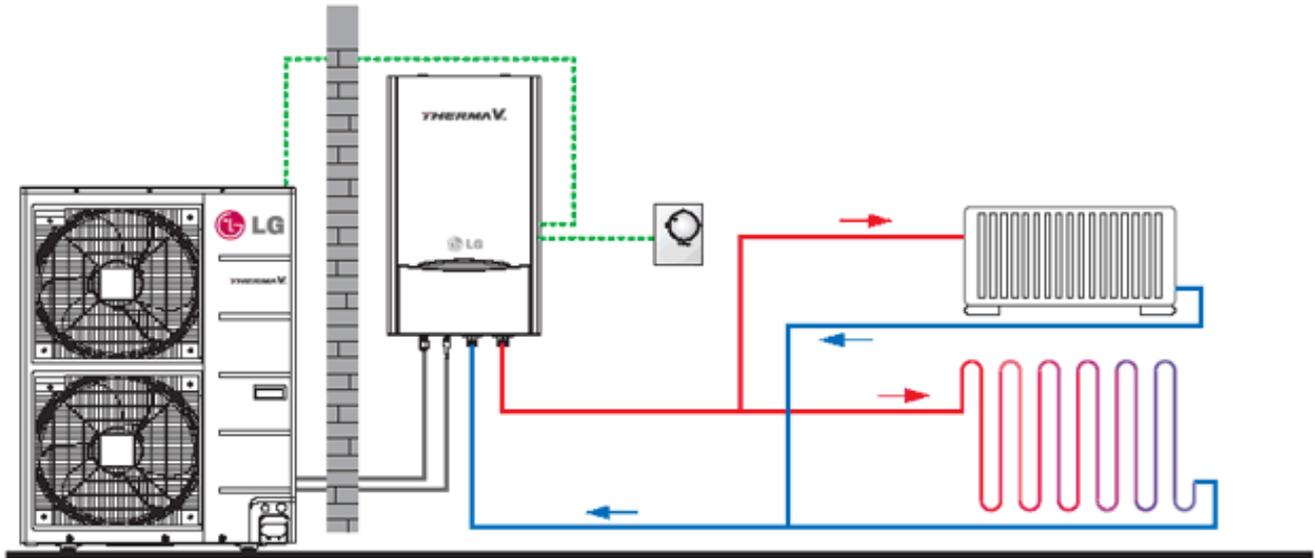
Yes, you will own the system.

### 6 How much Maintenance is Required?

The Scheme Operators are responsible for all Servicing, Maintenance and Repairs of the System for the full 7 years of the scheme. Online monitoring of the system will alert them as to when they need to conduct any maintenance.

## 7 How does an ASHP Work?

Heat from the air is absorbed at low temperature into a fluid. This fluid then passes through a compressor where its temperature is increased and transfers its higher temperature heat to the heating and hot water circuits of the house. An ASHP system can produce hot water up to 80c from external air temperatures as low as -15c



## 8 How will I know if my property will benefit from ASHP?

Nearly all properties can benefit from an ASHP. We check your EPC to see if your property is suitable for the scheme which is available online via the government website ([www.epcregister.com](http://www.epcregister.com)) Should your property not have an EPC, we will arrange to have one completed. During the process we will conduct a heating analysis, to determine which size system is appropriate for your property.

Below is a table of predicted Fuel Bill & Co2 savings made when switching from a Fossil Fuel System to an ASHP System.

| Existing System               | Fuel Bill Saving<br>(Per Year) | CO2 Saving<br>(kg Co2 per year) |
|-------------------------------|--------------------------------|---------------------------------|
| Mains Gas<br>(Non Condensing) | £400 - £465                    | 3,300 - 3,900 kg                |
| Oil<br>(Non Condensing)       | £460 - £545                    | 5,200 - 6,100 kg                |
| LPG<br>(Non Condensing)       | £1,145 - £1,350                | 4,200 - 4,900 kg                |
| Coal                          | £525 - £875                    | 6,900 - 8,300 kg                |

Source: Energy Saving Trust figures based on Fuel Prices Correct on April 2018

## 9 How much will I be charged?

Apart from the initial allocation Deposit of £199, that is refunded to you on installation, the system is installed completely Free of Charge. All you pay is £20 per month standing charge, fixed for 7 years. After the 7 years you don't even need to pay the standing charge.

## 10 Do I pay for the Heat & Hot Water I use from the System?

No, you will only pay the £20 monthly standing charge. Nothing more, ever.

## 11 What is the 'December Cashback' Payment?

The December Cashback payment is a reward for switching from Fossil Fuel Heating. Payments will be paid every December (starting in year 2). This payment will be between £50-£200, dependent upon the property type.

## 12 What is the 'Climate Reward' Payment?

The Climate Reward is a payment of £100 which you will receive up to 60 days after your installation. This payment is for switching away from fossil fuels dependency and is paid directly to you by the by the GFSD

## 13 Do I Receive the Governments RHI Payments?

No, as GFSD has paid for the system, they will receive the RHI Payments. You will sign an allocation of rights document to state that they will receive the government tariff

## 14 Will I be asked to complete any checks or provide any personal information?

Yes, we will need to complete a Title Deeds check at the UK Land Registry (to verify you are the owner of the Property). You will also be asked to provide evidence of identity (passport or driver's license number) as part of the online signing process.

## Contact Us

For more information, or to progress to 'Pre-Registration', contact our Energy Advice Service, Monday ~ Friday 9:30am ~ 5:30pm

**Call** - **01792 677014** to speak to an advisor

**Mail** - **info@surveyours.co.uk** and we will respond within 24 hours

**Visit** - **www.surveyours.co.uk/freeashp** to find further information

- **www.surveyours.co.uk/free-ashp-form** to complete an online application

**Text** - **ASHP to 07527 400092** and one of our Energy Advisors will call you back

*We look forward to speaking with you soon*